



COMMSLOCK
Secure Communications

ACTIVE DEMO



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Test Plan for User Assessment of Salt IM Portal & App Features Performance

The "Active Demo" Evaluation Process is an invaluable resource for you & your team. The process choreographs & organizes a series of sequential activities that ensures that you get to explore the depth & breadth of the features available within the app & the administration & management portal. You also get the opportunity to give a "rating" to the various features. This is of great help to our teams as they can use this tangible feedback from the customer base to assist in continuous improvement. This feedback also allows us to prioritize elements of the development roadmap. Additionally, the customer has the option during this process to request "Additional Features" for inclusion in the product roadmap and/or "User Modifications" to customize the app more specifically to cater for their sector and sector specific use cases.

Pre-Test Questionnaire	
Participant Name:	
Organization:	
Testing Date Range: From _____ to _____	
Handset Make:	
Handset Model:	
Handset Operating System & Version:	
Mobile Environment: BYOD / CYOD / Company Device (Delete as appropriate)	
On-Handset Cyber Security Apps: AV / Anti-Malware / VPN (Delete as appropriate)	
On-Handset: Other Cyber Security Apps (Please list):	
Mobile Data Provider(s):	
WiFi Provider(s):	
Optional Information:	
MDM / EMM Environment – YES / NO (Delete as appropriate) If YES, please provide MDM / EMM product name & version:	

Type	Feature Rating Descriptions	Rating
Exceptional	A prestigious feature of the highest quality that exceeds expectations	5
Superior	A desirable feature of good quality that meets expectations	3
Acceptable	A functional feature of sufficient quality that needs improvement	1
Tolerable	A feature of passable quality that needs major improvement	0
Inferior	A required feature which is not currently fit for purpose	-2
N/A	Not applicable, test scenario was not completed	-
	<i>During the rating process please include any notes or observations that your team feels will assist in putting additional context to the rating given</i>	

STAGE 1	PORTAL TEST PHASE 1: Rating by Feature (Pre-Use of the App)	Rating
1	Log into the SaltDNA secure online management portal	
2	Set up a new 'Circle' on the portal	
3	Invite new users via email on the portal	
4	Invite new users via SMS on the portal	
5	Invite new users anonymously (use an email that routes to the Administrator) then forward the DOMAIN and INVITE CODE for the app to the user outside of the Salt environment (via email or text – use separate methods for sending DOMAIN and INVITE CODE details to new user)	
6	Set an 'Alias' for the new user on the portal	
7	Add new users into a 'Circle'	
8	Enter the portal 'Settings'	
9	Enforce 'App PIN' from within these settings	
10	Enforce a 'Message Autoburn Time' within these settings	

STAGE 2	IN-APP SETUP & ADMIN PHASE 1: Rating by Feature (Pre-Use of the App)	Rating
1	Enable and set a pin on your SaltDNA app	
2	Change your font size with the app	
3	Send a 'guest invite' via SMS within the app	
4	Send a 'guest invite' via email within the app	

STAGE 3	SECURE CALLS: Rating by Feature	Rating
1	Make a 1-to-1 Secure Call with both parties on Mobile Data connections	
	Make a 1-to-1 Secure Call with both parties on Roaming Mobile Data connections	
2	Make a 1-to-1 Secure Call with both parties on WiFi connections	
3	Make a 1-to-1 Secure Call with one party on Mobile Data & the other on WiFi connection	
4	Make a 1-to-1 Secure Call with one party on Roaming Mobile Data & the other on WiFi connection	
5	Initiate a Conference Call (3 or more participants) with all parties on Mobile Data connections	
6	Initiate a Conference Call (3 or more participants) with all parties on WiFi connections	
7	Initiate a Conference Call (3 or more participants) with participants on a mix of Mobile Data & WiFi connections	
8	Disconnect from a Conference Call by placing your handset in Airplane mode, undo Airplane mode, & monitor app behavior (Option in the event of failure to auto-reconnect: reconnect from the green "Active CC" link on call history page)	
9	Burn (delete) a single call record from your call history	
10	Burn (delete) your entire call history	
11	Place a 1-to-1 call, place on mute and test, then unmute and test	
12	Place a conference call on mute and test, then unmute and test	
13	While on a call disconnect from WiFi & monitor call behavior during switch to mobile data	
14	While on a call using mobile data activate WiFi & monitor call behavior	
15	Carry out a call using the in-app speaker	
16	Carry out a call using a Bluetooth Headset	

STAGE 4	SECURE MESSAGING: Rating by Feature	Rating
1	Send a 1-to-1 text message	
2	Send a 1-to-1 picture message	
3	Send a 1-to-1 document message	
4	Send a 1-to-1 audio message	
5	Send a 1-to-1 video message	
6	Manually burn a message from within a 1-to-1 message stream	
7	Set up a Group Chat	
8	Send a text message into the Group Chat	
9	Send a picture message into the Group Chat	
10	Send a document into the Group Chat	
11	Send a video into the Group Chat	
12	Manually burn a message from within a Group Chat message stream	
13	Invite new users into the Group Chat	
14	Have all participants in the Group Chat send a text message, a picture message, a document, and a video	
15	Select a Group Chat that you have setup and used and select "Leave"	
16	Select a Group Chat that you have setup and used and select "Leave and burn my messages"	
17	Select a Group Chat that you have setup and used and select "Leave, burn my messages & delete"	
18	Select a Group Chat that you have setup and used and select "Burn my messages"	
19	Select a Group Chat setup by another user and select "Burn my messages & delete"	
20	Select a Group Chat setup by another user and select "Burn my messages"	
21	Send your live location	
22	Set an auto-burn threshold, send a message, and monitor message behavior on sender handset	
23	Set an auto-burn threshold, send a message, and monitor message behavior on recipient handset	
24	Forward a received message to another user in your contact list	
25	Attempt to take a screenshot of a chat when that feature is not permitted at the Admin level and monitor message on handset	
26	Attempt to record an active call and monitor the message received by the other participant on the call	
27	Burn your entire message history	

STAGE 5	IN-APP SETUP & ADMIN PHASE 2: Rating by Feature (Post-Use of the App)	Rating
1	Revoke 'guest invite' access within the app	

STAGE 6	PORTAL TEST PHASE 2: Rating by Feature (Post-Use of the App)	Rating
1	Enter the portal 'Settings'	
2	Add more existing users into a 'Circle'	
3	Delete existing users from a 'Circle'	
4	Send a 'Fresh Install' via the management portal	
5	"Revoke" access to the SaltDNA app from the portal then re-invite user	
6	"Deactivate" (Delete) a user from within the management portal	
7	Remove 'App PIN' enforcement from within these settings	
8	Remove 'Message Autoburn Time' enforcement from within these settings	
9	Analyze call statistics in Dashboard of the portal	
10	Analyze message statistics in Dashboard of the portal	

STAGE 7	OPTIONAL RETESTING PHASE	Rating
1	After following the steps in STAGE 5 & STAGE 6 then rerun tests from STAGE 3 & STAGE 4 as required	

STAGE 8	REQUEST ADDITIONAL FEATURES	
1	Please take the time based on your experiences during the evaluation process to document "Additional Features" which you would like to see in future releases. (These are features that currently exist within the app but which you would like to see extended or features that are not present that you would like to see added in future releases (please note these should be generic features and not "specialized or industry specific". That is catered for below in STAGE 9.)	

STAGE 9	REQUEST USER MODIFICATIONS	
1	Based on your specific sector or industry niche please take the time to document any customizations / user modifications that you would like to see in the app to cater more specifically for your organizations specific use cases.	